लोकप्रिय गोपीनाथ बरदलै क्षेत्रीय मानसिक स्वास्थ्य संस्थान तेजपुरः असमः पिनः 784001

### LGB REGIONAL INSTITUTE OF MENTAL HEALTH

(Ministry of Health & Family Welfare, Government of India)

Post Box No. 15 :: FAX No. (03712) 233623

TEZPUR :: 784001 :: ASSAM

No. LGB/NAZ/1396/18-19/2661

Date: 3rd Aug' 2020

Sub: Re-NOTICE INVITING QUOTATION FOR RUNNING DEPARTMENTAL CANTEEN SERVICES AT LGBRIMH, Premises

To,

- 1.
- 2.
- 3.
- 4.

Sir,

#### General Terms and Conditions:

- 1. Tender No. should invariably be given at the top of the envelope. Envelope without indication will be rejected.
- 2. Unsealed quotations will be rejected.
- 3. The contract for running the canteen will be for 12 months from the date of award of contract. It may be extended for a further period as may be found necessary and in such an event the renewal agreement shall be executed by both the parties.
- 4. The quotation should be addressed to the Director, LGBRIMH, Tezpur-784001.
- 5. The quotation will be opened at on 17.08.2020. In case it is a holiday declared on the date of opening of the quotation, it will be opened in the next working day at the same time.
- 6. One bidder should not submit more than one bid, either in his own name or in the name of other. In case bid is submitted in the name of a Registered Firm, the PAN No and Registration No. should invariably be in the name of the said Firm.

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- 7. The contractor shall submit an undertaking in the prescribed format (Annexure-I- Technical Bid)
- 8. Rates must be quoted in both words and figures. (Annexure -II Financial Bid)
- 9. The bidder must submit attested copy of PAN card.
- 10. The bidder must submit attested copy of dealership/ Trade License Certificate.
- 11. Quotations may be sent by registered post or put by hand in the box placed at the Nazarat section of LGBRIMH.
- 12. Taxes, if any, should be clearly mentioned (in percentage) in the quotation.
- 13. The successful bidder will have to deposit Performance Security amounting to Rs. 10,000/- in the form of Cheque/Demand Draft to be drawn in favour of the Director, LGBRIMH, Tezpur payable at Tezpur. The security deposit will be forfeited in the event of non-execution of the contract.
- 14. The Director reserves the right to reject/ accept any or all of the quotation without assigning any reason thereof and also has the right to place order on one or more firms. No correspondence in this regard will be entertained.
- 15. For any arbitration or legal matters, the jurisdiction shall be Tezpur only.

### Specific Terms and Conditions:

- 1. The contractor shall be responsible for providing food items during the contract period from 0800 hrs to 1800 hrs. In case of any complaint of food poisoning/contamination, the contractor will be held fully responsible for all the consequences arising out of such complaint due to such poisoning/contamination.
- 2. The contractor has to employ adequate number of staff in order to maintain efficiency and standard desired by the LGBRIMH. All persons engaged by the contractor shall be the contractor's own employee and they will claim no privileges from LGBRIMH. The contractor will be directly responsible for the administration of his employees in regard to general discipline, conduct and courteous behavior towards the customers in general. The list of such employees/ any charge in employees has to be submitted with the administrative officer of the institute.
- 3. The contractor will get all his workers medically examined from approved Registered Medical Practitioner recognized by the Indian Medical Council to be free from communicable diseases in addition to general fitness and will also ensure that waiters on duty are properly dressed in uniform wearing name plates. The contractor will also ensure that neat and clean uniform is provided to his staff.
- 4. The contractor will be responsible for general cleanliness of crockery cooking utensils, furniture and fittings, etc. in the kitchen as well as canteen hall. The first party will not provide any cleaning materials / dusters, etc. for the same.
- 5. Very high standards of hygienic and cleanliness shall be observed in the running of the kitchen, the canteen hall and connected services by the contractor and workers engaged by contractor including those responsible for collection of used utensils and periodic disposal of waste and refuse.

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- 6. The Canteen shall be opened for catering on all week days from 0800 hrs to 1800 hrs. In case the Canteen is to be kept opened beyond office hours. LGBRIMH has the option to direct the Contractor to do so.
- 7. (A) The Canteen shall be for the use of the students, employees of LGBRIMH and their guests, patients and their attendants visiting Hospital and other persons allowed by LGBRIMH. The Contractor shall be responsible for the quality of the foods supplied and for the service.
  - (B) The Contractor cannot take any article out of the LGBRIMH premise without a Gate Pass
- 8. In the event of failure to supply the approved items without prior notice by the Contractor, the same will be arranged by the First party at the Contractor's risk and cost.
- 9. The Contractor shall at his own cost, effect, as required as per the Act, necessary insurance in respect of the staff and other personnel or persons to be employed or engaged by the Contractor in connection with rendering of the aforesaid services to LGBRIMH and shall comply with the provisions of the contract labourer (Regulation and Abolition) Act,1970, Employees State Insurance Act, Workmen's Compensation Act, Payment of Wages Act, the Employees Provident Fund and Family Person Fund Act 1952, the other rules, regulation and/ or statutes that may be applicable to them now or that may be introduced by the central or the State Government, or municipal Authorities subsequent to the date of this agreement. The LGBRIMH will not accept any legal and financial liability in this regard.
- 10. A Canteen Management Committee will be nominated by the LGBRIMH to inspect and oversee functioning of Canteen with a view to ensure hygienic and efficient service in the canteen. In case there are repeated failures or lacuna noticed on the part of contractor, the Chairman of the Canteen Committee can impose penalty as per terms and condition of the tender documents.
- 11. The Contractor will ensure that hazardous or inflammable intoxication material is not stored in the canteen premises.
- 12. (A) The Contractor shall not use the canteen premises for residential purpose, nor sublet or assign the license or use the space provided for running canteen for any other purpose like birthday party, dinner party, lunch party etc. without approval of the Director. The Contractor shall not make any structural additions and alternations to the building.
  - (B) LGBRIMH will not be in any way responsible for any loss or damage accrued to any good, stores or articles that may be kept by the contractor in the canteen premises including kitchen and other room.
- 13. Unless other aim specified in the terms & conditions of the tender documents, for pre-mature termination of this agreement, one month notice will be required from either side in writing.
- 14. The Contractor shall keep in a conspicuous place in the Canteen, the rate list of items and a complaint book to record complaints, if any this book shall be open for inspection by persons duly authorized by LGBRIMH. The contractor shall

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# REQUEST FOR PROPOSAL (RFP) FOR OPERATING Departmental CANTEEN TECHNICAL BID

(To be kept separately in a sealed cover super scribing Technical Bid' on the top)

SI.No	Description	Particulars	
1.	Name of the Bidder	1 di ticulai s	
2.	Address		
3.	Aadhar Card (certi	ficates to be attached)	
4.	Name of the authori	zed representative	
5.	Contact Number		
6.	Email		
7.	Details of statutory Trade License (certif		
8.	Details of PAN/GS (certificates to be att		
9.	Details of organize serving (Experience commendation certificase of any doubt, will have the independently.		
	Period		Details of the organization
	From .	То	served
(a)			
(b)			
(C)			
(d)			

		Signature of the Bidder
	Seal	Name
Date		Designation
Place		Address

Wand.

### ANNEXURE -II

# REQUEST FOR PROPOSAL (RFP) FOR OPERATING Departmental CANTEEN FINANCIAL BID

(To be kept separately in a sealed cover super scribing 'Technical Bid' on the top)

SI.No	Description	Particulars
1.	Name of the Bidder/Firm/Company	
2.	Address	
3.	Permanent Income Tax Account (PAN No.) (certificates to be attached)	
4.	Contact Number	
5.	Email	
6.	Licence Fee for using Departmental Canteen	Willing to pay
	LGBRIMH Premises	Rs per Month
		(in words)
		towards
		Licence Fee
7.	Details of PAN/GST/VAT Registration No. (certificates to be attached)	

		Signature of the Bidder
	TO PERSONAL PROPERTY.	Name
Date	Cool	Designation
Place	Seal	Address

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## ANNEXURE -III

Date.....

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Quotation Calling No.

Name and address of the Firm

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and conditions g of Hospital
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